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Tel: 1800 – CALL LTA (1800 – 2255 582) Fax: (65) 65535329

4 January 2017

Please see Distribution List

All Motor Dealers/Importers

All Electronic Service Agents

VRL/01/2017

Our ref LTA/VR&L/V43.054.000

Your ref

DID 65535200 Fax 65535329

Dear Sir / Madam

Renewing COE Online

In the first half of this year, there will be a higher than usual number of Category C vehicles with COEs expiring and we expect an increase in vehicle-related transactions such as COE renewals.

We strongly encourage you to renew COEs online at www.onemotoring.com.sg. Renewing COEs online is easy, convenient and instant. This is unlike cheque payment where the COE will only be renewed after the bank clears the cheque in around 3 to 5 days.

How to renew COEs online?

Step 1 – Please check that you have a valid Internet Banking Account with Citibank, DBS/POSB, OCBC/Plus!, Standard Chartered Bank or UOB with adequate balance and daily payment limit for deduction of the COE amount payable. The maximum daily payment limits set by the various banks are as follows. Please login to your Internet Banking Account to increase the daily payment limit, if necessary. Please contact your bank if you need more details.

| eNETS Debit (Internet Banking Account) | Maximum Daily Payment Limit | Bank Customer Service Hotline |
|---|--------------------------------|----------------------------------|
| Citibank | \$10,000 | 6225 5225 |
| DBS/POSB | \$50,000 | 1800 111 1111 |
| OCBC/Plus! | \$50,000 | 1800 363 3333 |
| Standard Chartered Bank | \$100,000 | 1800 747 7000 |
| UOB | \$10,000 | 1800 222 2121 |

Step 2 – Access the “Renew COE” eService at www.onemotoring.com.sg (select eServices > e-Transactions > Renew COE). Enter the Owner ID and vehicle number, select the renewal period and make payment using your Internet Banking Account.

Step 3 – Once payment is completed, the COE is renewed. LTA will send a letter to inform the registered vehicle owner of the COE renewal and the new COE expiry date of the vehicle.

Please bring the contents of this circular to the attention of your members, staff and customers. Call our Customer Service hotline on 1800-CALL LTA (1800-2255 582) if you have any questions. Thank you.

Yours faithfully



Ng Lay Choo (Ms)
Deputy Director
VRL Service Operations Division
Vehicle Services Group